

For the user

USER MANUAL - MAINTENANCE

TRUE VISION RUSTICA

CLOSED GAS FIREPLACE



Distributor/Manufacturer
M-Design Benelux BVBA
B-8210 Zedelgem - Belgique

Installation manual (for the installer): see www.m-design.be

V-2019-12



PASSION FOR FIRE

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1. GUARANTEE

This page is your warranty card.

The guarantee is only valid for faults caused by construction defects or defects in the parts used to build the appliance.

M-Design offers :

- 12 month guarantee on all electronic parts
- 8 year guarantee on the appliance construction.
- 2 years warranty interchangeable parts

Caution: The following items are always excluded from the guarantee:

- The glass, door, joints and internal decor.
- The defects which occur are fully or partially a consequence of
- Non respect of the order, installation and maintenance instructions
- Assembly, installation or repair by a third-party, including the buyer
- Heat cracks which normally occur in the mantel
- In cases where changes have been made to the appliance without our consent
- In cases where the buyer cannot show his/her warranty card with the purchase invoice.

Likewise where the guarantee and/or the invoice show(s) signs of tampering or forgery (crossed out date, illegible, modifications).

In the case you would like to make use of the manufacturer's warranty, you should contact your reseller in



IDENTIFICATION CARD :

This one is visible on the side right of the device

Note here your nr of series

Date of installation :



2. USER MANUAL

2.1. Overview

This fireplace is a closed combustion system insert, designed for the ambiance and comfort of your living room. It is an effective source of heat and gives the impression of a real fire.

Closed gas fireplaces are based on the principle of the natural draft of the fireplace, which evacuates the combustion gas to the outside and brings from outside the house the air (oxygen) necessary for the combustion of the gas. He uses for this purpose two concentric ducts. The inner duct ensures the evacuation of the flue gases and the external duct the supply of combustion air. The advantage of this principle is that the appliance does not use living room air and operates independently of the atmosphere in the house.



2.2. Cleaning the window before first use (see page 7)

Before starting for the first time, clean the glass well of all dust and traces of grease.

Device with anti-reflective glass: use the True Vision Clean from M-design and the microfiber cloth.

Device with ceramic glass: product for glass type "Instanet", "Glassex".

Clean the glass of all traces of dust and grease and make sure it is perfectly dry without leaving any marks.

This is also the only maintenance action that the user can perform on the fireplace.

Opening the window



1. Unlock the window by pushing it down..



Gently pull the window towards you (2) and when it starts to bend, gently pull it up (3) so that it opens completely (4)



Closing the window



1. Close the door by pushing it down and the fireplace at the same time



2. Push the door against the device



3. The door goes back automatically and will be closed position after slipping behind the profile

2.3. FIRST USE



A qualified installer is essential for the installation of the fireplace and also for a modification of the fireplace for the use of another gas (natural gas, propane or butane).

The masonry and plaster surrounding a newly installed fireplace contains a lot of moisture, which must first evaporate before being put into service. Otherwise, the plaster may crack or burst. Ask your installer what is the deadline. The first time, make only a moderate fire.

During the first fires in the home, an unpleasant odor may occur. It comes from protective greases that were coated on the interior walls of the fireplace and paint. These fumes are absolutely safe. To quickly remove these odors, just air the room for a while.

After the first operation, a slight deposit may appear on the glass. It comes from painting. Once the fireplace is cool, you can remove this deposit with Tue Vision Clean and the microfiber cloth (available from your dealer). This product can be used later for cleaning your glass.

The appliance must not be used if the door has no glass or with the door open. If the glass is broken or cracked, the appliance must not be put back into service until it has been replaced. Contact your M-Design dealer.

2.4. SAFETY, DEVICE AND MAINTENANCE

Have your appliance inspected every 2 years by a qualified technician.

Please observe the following points:

- Never use the fireplace with open window
- Closed appliances produce intense heat, which means that all the surfaces of the external walls (metal, door frames and windows) become very hot once a certain temperature is reached. Make sure that young children do not touch the window; this could result in severe burns.
- The logs, ceramic pebbles, a Diamond set and a Sapphire set are delivered with the appliance. Never put other objects in the flames!
- Check that there is nothing on the ignition pin and that the imitation coal does not lie on the small openings of the burner. When starting up, make sure you see the ignition sparks.
- If after 2 attempts the device does not start up, wait 15 minutes before restarting, or open the window to attempt to start up. If this does not work, please contact the dealer and not try to get the device started.
- Keep inflammable materials a suitable distance from the appliance (min. 1m)!
- Never modify the settings yourself! The furnace warranty will then be considered as invalid, null and void.
- Make sure that young children do not touch the glass, which could cause severe burns. Special attention for the installation in a manger, place with young children, place with elderly people or place with disabled people and ensure that these people can not touch the window.
- Never let children use the remote control without supervision.
- If the burner goes out for any reason, wait at least three minutes before lighting the appliance again. Open the window to vent the fireplace.
- Walls and ceilings may be discolored by contaminated air in the room where the fireplace is located. This dirty air is drawn through the fireplace's convection box and expelled through the convection grid and creates dark areas on the ceiling or walls. The use of candles and oil lamps is therefore not recommended or limits their use. Cigarette and cigar smoke can also reinforce the phenomenon. It is also always advisable to ventilate the room where the fireplace is located.

WARNING:

A house is never 100% free of dust. Heat sources and Heat circulations give a mix of air and thus a brew of house dust. This dust accumulates as and when in the wall around the fireplace and the convection grids. It is therefore essential to go from time to time the vacuum cleaner in the grids and especially before a first use after the summer. This phenomenon is comparable to the greyish stains seen above a conventional wall heater. You can order from your dealer metal covers to be placed on the grills during periods of non-use of the fireplace.

2.4.1. IINSTRUCTIONS FOR CLEANING THE CERAMIC WINDOW

An appliance equipped with a ceramic glass must be cleaned regularly in accordance with following instructions:

- Make sure the device is cold, never clean a hot window.
- Open the window
- Use a soft cloth (preferably microfiber) and a product type Instanet, Glassex
- The glass should be cleaned regularly on both sides. The cleaning frequency depends on the degree of dirt. If the glass is not cleaned regularly, you run the risk that a clear “white” film will appear, that it will be very difficult to remove it and that the glass sometimes never finds its original transparency.
- Always wipe the glass perfectly, leaving no trace of cleaning products.
- Fingerprints are very visible on the glass, use gloves to hold the window.

2.4.2. INSTRUCTION FOR CLEANING THE ANTI-REFLECTION WINDOW

Anti-reflective glass should be cleaned regularly on both sides. The cleaning frequency depends on the degree of dirt. If the glass is not cleaned regularly, you run the risk that a clear “white” film will appear, that it will be very difficult to remove it and that the glass sometimes never finds its original transparency

Never leave dirt or stains on the glass. It is usually sufficient to clean the glass with True Vision Clean Glass Cleaner and a M-Design microfiber cloth.

This cleaning set is available from your authorized dealer.

It is also important to clean the window with True Vision Clean before first use and to remove all traces of dust and grease and make sure it is completely dry without leaving any marks. Use the M-Design microfiber cloth.

- Fingerprints are very visible on the glass, use gloves to hold the window.
- Always wipe the glass perfectly, leaving no trace of cleaning products.
- Brushing should be done with care: use enough liquid, rub gently and avoid pressure (no squeaking on the glass),
- Be careful when removing dirt. Brush up and down to prevent the cleaning product from standing on the window.

The following products are prohibited for cleaning an anti-reflective glass

- Laundry salt or strong ammonia cleaner, eg toilet cleaner, coppe care product, fabric softener.
- Acids, for example hydrochloric acid.
- Detergents based on hypochloride, for example bleach, household products, sodium hypochloride, chlorine
- Aggressive cleaning product, eg abrasive powder, abrasives, steel wool, scouring sponges, scrapers, razor blades, rag with steel wire, scouring cloth, paper.

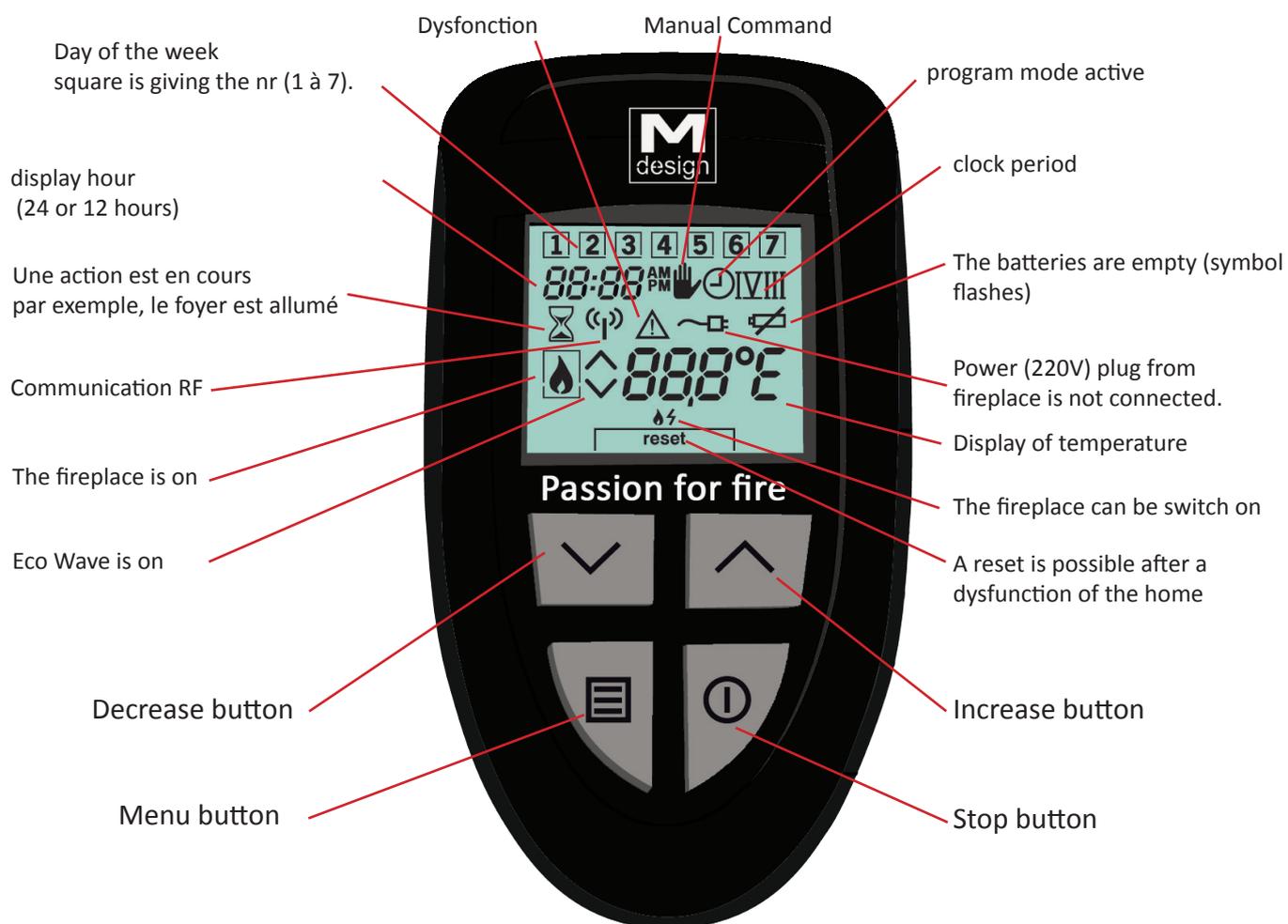
If the window is very dirty, it is advisable to “pre-clean” with True Vision Cleaner and a soft paper towel. Finish with the M-Design Microfiber Cloth for a completely dry and streak-free result.

Care of the microfiber cloth M-Design:

Wash regularly at 90 ° C. Never add bleach or fabric softener. When using bleach and fabric softener, the specific properties of the M-Design microfiber cloth will be lost.

3. REMOTE CONTROL

Read the following instructions carefully before lighting the fire.



RF offers the ability to control your decorative fire manually and with the help of a program clock. The temperature or height of the flame can be adjusted manually.

The clock program only controls the temperature.

The clock program can be activated via the installation menu (long press on the menu key)

The following clock programs are possible :

- A clock program with the same settings for each day (1).
- A clock program with separate settings for working days and weekends (5/2).
- A clock program with separate settings for each day (7).

In addition, two, four or six (II, IV or VI) different periods can be defined per day.

The clock program can be easily adjusted by setting the start time and the desired temperature for each period.

3.1. FIRST USE (Register remote control)

The remote control can only communicate with the decorative fireplace after the remote control is registered with the fireplace



1

Keep pressing the button  until 24:00 appears in the top left corner (1).

Press several times on

Press shortly on  symbol "bnd" will show on the screen (2)



2

This screen is visible if the remote control is not logged. The symbol  flashes. Make sure the fireplace is not powered for more than 5 minutes. Start logging in as follows:

Press  and  at the same time



3

During the connection, the  symbol flashes. Once registration is complete, will appear the home screen:



3.2. FIREPLACE IGNITION



Press  and  at the same time

You hear the ionization pen 'ticking'.

The ticking lasts for about 8 sec.

At initial setup, it's possible that the pilot flame doesn't ignite immediately because the pipes are not yet fully deflated. You can try this up to 5 times before the unit will be placed in safety. If this fails, please contact your installer.

3.3. MANUAL MODE



At start-up, only burner 1 lights up

From the moment the burner 1 is on, you can start with the flame height control.

The screen will automatically show manual control (flame height control)

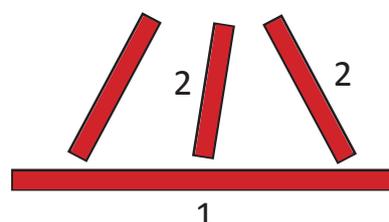
Press on  until you see number 15.

This is the maximum flame height.

Choose a flame height with the keys  and 

The height of the flames is adjustable from 1 to 15.

1. main burner
2. second burner

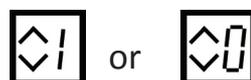




ECO SWITCH

To light up the side burners 2, press  .

On the screen appears



Press a second time  and you will see a “b0” or “b0”



Note: If after previous use of the fire-place, you turned it off in “b1” mode, next ignition, the burners 1 and 2 will light simultaneously. If you had switched off the stove in “b0” mode, the firebox will light up only with the burner 1.

If “b0” appears, press  to make appear “b1”, second burners 2 lights up.

If “b1” appaers, press  to make appear “b0” , second burners 2 will go out.

Choose a flame height from 1 to 15 by pressing  or 

To switch off the entire stove press 

3.4. ECO WAVE

ECO WAVE : each model is standard delivered with ECO-WAVE

ECO-WAVE is an automatic cycle of fluctuating flames.

At each start-up of the fire, the system starts in ECO-WAVE mode !



 Symbol that indicates that WAVE is enabled



Press 1x short on the menu button and "1" appears (= Wave on)



Press the arrow up or down.
"0" appears (=Wave off)
confirm with 

3.5. THERMOSTATIC MODE



1



2



3



4

In case you want to go to a thermostatic control, you follow the next steps:

Press 2x  the button until you see the screen with the symbols shown in picture 2.

Press  or  until the symbols  and  are blinking (pic 2).

Confirm your choice by pressing  (pic.3).

Choose a temperature with the "up" and "down" arrows   (pic. 4).

Don't place the remote control near the fire. The temperature sensor is in the remote control.

To get back to manual control do the same until  and  are blinking.

Confirm with 

3.6. RESET THE REMOTE CONTROL

After a summer period, at the first start, the household may no longer be of communication with the home.

Unplug the 220V power cord from the wall outlet and remove the batteries from the remote control. Plug the power cord back into the wall outlet and replace the batteries. Vous avez maintenant 5 minutes pour effectuer les étapes suivantes:

Press  (+/- 10sec.) Until the 24:00 symbol appears

Press repeatedly  until "bnd" appears on the screen.

Press  and  at the same time. The remote control is now connected with the fireplace.



You will enter the basic menu and you will now be able to reuse the fireplace according to the general instructions.

Also use this procedure if you need to register a new remote.